

Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 28 November 2023 14:42
To: Dawber, Stuart
Subject: FW: RD/LS/SEC/C108.634

A577 Objection

From: [REDACTED]
Sent: Tuesday, July 18, 2023 8:59 PM
To: Eccles-Churton, Sophie [REDACTED]
Subject: RD/LS/SEC/C108.634

CAUTION External E-Mail: Take extra care before clicking links, attachments and actioning requests. Think Before you Click

Hello,

I am emailing to file a formal complaint about the recent addition of the planters blocking the backs of houses near Pooches Play House Atherton(reference in subject). I am a regular customer of Pooches and have always used the back road to exit safely.

Your recent addition of the planters is now forcing me and other customers to use a narrow passage down the side of The Royal pub to enter and exit the car park for the business. This narrow passage is only 1 car width and impossible to pass. This week alone I have had to back out into a main road twice and nearly been hit by traffic. I've also had to back up into the car park to try and avoid other cars having to back into the main road.

The addition of the planters is ill-thought out and frankly dangerous. I realise residents whose houses back onto the "backs" have complained of cars speeding down the backs. In my experience (having used those backs to access Pooches for the last 7 years) the only speeding I have seen is by the residents themselves. And a particularly petty older gentleman who purposely blocks the backs himself or puts hazards in the way to deter people driving down them. The road itself is full of potholes so I can't see how anyone could regularly speed down it without destroying their tyres.

It is clear that the council have not performed any kind of due diligence on the speeding claims or even conducted the most basic risk assessment considered the hazards removed/created by the addition of the planters.

My occupation is a risk manager for a high hazard risk consulting business, and over the years I have performed these smaller risk assessments and investigated incidents where it is clear these assessments have not been carried out.

It is clear that a risk assessment has not been carried out, or that one has been conducted which has fallen way below minimum professional standards, I will also therefore be contacting the Health and Safety Executive to investigate the further.

Kind Regards

Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 10 January 2024 13:06
To: Dawber, Stuart
Subject: FW: Planters near Pooches play house/behind Wigan road Atherton

A577 OBJECTION

From: [REDACTED]
Sent: Thursday, December 14, 2023 10:18 AM
To: Eccles-Churton, Sophie [REDACTED]
Subject: Planters near Pooches play house/behind Wigan road Atherton

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Hi,

It my understanding that we are still in a period allowing objections to the placement of planters blocking the back street near Pooches play house atherton.

I cannot stress enough how dangerous of an addition this has been. Since the planters have been placed there, this forces one entry/exit onto Wigan road. The residents themselves (the few who are being belligerent) are purposely parking cars in the business side as well as pub patrons blocking the ability for actual customers of Pooches to be able to park or turn around. This has forced me 6 times since the planters have been placed to reverse out onto the main road which is technically illegal but I have no other choice now that the planters are blocking an exit.

On another note the residents themselves (the few who are being belligerent) have even tried to stop people parking on the adjacent street (when access to Pooches is blocked) and people walking through the planters with their dogs. I have personally been shouted at by residents for walking my dog down the back street as I'm parked a street over (not even on the street that has been barricaded off).

The residents have now taken this move by the council as allowing them to use the street as a private car park and invoke their own set of rules. Which I do not believe was the intended purpose by the council. I have seen residents speeding down the back street (which they previously blamed business customers for) and using their bins to try and cause damage to people's cars (as resident threw their bin in front of my car back in October).

In short the planters have caused far more problems than they have solved. Please remove them ASAP before a serious accident occurs (I'm surprised one hasn't already) and some action needs to be taken against the residents of Wigan road who are treating those backs as private parking and are being physically and verbally abusive to customers of Pooches (who aren't even using their backs).

As a professional risk manager/assessor I cannot see how any legal justification for these planters has been made. The risk of serious accident or injury since the addition of these planters has risen exponentially. And as a frequent user of the businesses such as Pooches the only dangerous behaviour I have ever seen in those back alleys is by the residents themselves.

Kind Regards

Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 28 November 2023 14:43
To: Dawber, Stuart
Subject: FW: RD/LS/SECC108.634

A577 Objection

From: [REDACTED]
Sent: Tuesday, July 18, 2023 9:05 PM
To: Eccles-Churton, Sophie <S.Eccles-Churton@wigan.gov.uk>
Subject: RD/LS/SECC108.634

CAUTION External E-Mail: Take extra care before clicking links, attachments and actioning requests. Think Before you Click

Good morning

I take my dog to Pooches Playhouse regular and have done for some years. I have had no problems until recently. The residents are verbally abusive even when you drive down the alleyway slowly and I often see them speeding themselves so are in fact hypocritical. I can understand their frustrations but there are businesses that need access to the alleyway and also the clients. The planters make access difficult and are causing several near misses per day with people having to back out onto a main road which has poor visibility to see on coming traffic not to mention pedestrians using the pavement. It will take a serious incident or for someone to be killed before the planters are removed it seems, which is ridiculous! It is also dangerous in case of an emergency or say the fire service, ambulance service, or police need access to potentially save a life or for an emergency. How would residents feel if their relative died due to their complaining and all for something as simple as access.

I find it absolutely preposterous, they just look misplaced and random. Also who will be maintaining them? Come winter they will be an eyesore and will encourage youths to vandalise them, which could potentially damage residents property. The planters being placed there in effect serve no purpose nor a solution to people accessing the businesses located there as they still use the alleyway to drop off dogs etc.

Finally people should be supporting businesses not trying to make things difficult in this economic climate. Where is humanity these days!!!

Kind regards
[REDACTED]

Sent from Samsung Mobile on O2

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Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 28 November 2023 14:46
To: Dawber, Stuart
Subject: FW: RD/LS/SEC/C108.634 your ref.

A577 Objection

From: [REDACTED]
Sent: Wednesday, July 19, 2023 11:57 AM
To: Eccles-Churton, Sophie [REDACTED]
Subject: RD/LS/SEC/C108.634 your ref.

CAUTION External E-Mail: Take extra care before clicking links, attachments and actioning requests. Think Before you Click

Good Morning,

With regard to the above reference number.

I am a customer of Pooches Play House, and twice now have been accosted by residents from that row of houses when delivering my dog.

The first time was prior to those ridiculous ill thought of planters being sited.

I'm a disabled driver, and upon leaving Pooches I was driving very slowly back todays Coal Pit lane, when a woman shoved a wheelie bin, then another in front of car. As I don't have the mobility to move them, I was forced to drive my car slowly through them as she tried to impede my exit. At that point she jumped in front of my car, screaming.

I open my drivers window and she approached it, still screaming incoherently. I asked why she blocked my exit, and she said she was fed up with cars using 'her' backs at the speed they travel at.

I pointed out, that I wasn't speeding , I was crawling along and my dashcam would confirm that, so why approach me ?

The woman was almost crying, overly emotional and I felt for her, and agreed with her about folk that shouldn't be speeding.

She moved her bins, and I went on my way.

On social media, it had been noted that in view of access being restricted on what I believe is a right of way, which questions the legality of the placement of the planters, a dangerous bottleneck has now become prevalent, with 4 near miss accidents in the last week alone, and causes traffic to back up towards the roundabout where it meets the bypass.

In view of the above, I went on Tuesday to deliver my dog around 10am, and I drove down the backs as I would normally as its easier for me to navigate. Upon turning around, and parking , as there is a huge amount of space, not interfering with anyone or blocking anything, I start to take my dog from the car.

A resident, who lives right alongside the planters, and came out of his yard, and started to make sarcastic comments to me, whilst starting at a new sign.

My reply was equally sarcastic although 2 wrongs don't make a right, and I simply told him that I didn't care, putting him back in his box.

I told the staff at Pooches about what had happened, and it turns out, he's the worst of all of them having a go at anyone that goes past. Ironically enough, his car is located on the business side so it didn't work out well for him after all.

Upon getting in my car, and slowly driving off, as that road is atrocious and poorly maintained at best, this belligerent resident, stood at his back gate mouthing at me.

I stopped, went into reverse and lowered my passenger window as it was clear he wanted to say something. Upon seeing my reverse lights, he lost his bravado and scurried into his yard closing his gate behind him. I waited a moment, nothing so went on my way.

On collection of my dog later that afternoon, I chose to park on the main road, however that ended up right in front of the same residents home, and he was at his front window scowling.

It was on double yellows, but I am allowed to park there.

I almost felt like buying this resident some golf clubs, so he could perhaps get a hobby instead of harassing strangers going about their business

I tried calling various departments at WMBC to log this and highlight the danger blocking through passage has caused.

From what I have know, there is no parking problems, all the residents have took it upon themselves to stand red cones everywhere and its only the garage business on that side that parks an excess amount of cars.

It's always been a speeding concern. So the ideal solution would have been speed bumps, cheap and simple, and effective and a better use of taxpayers money.

Also, I note the signs advise NO vehicle access.

That would obviously mean the garage and any residential vehicles too.

It cannot be selective, and if you think it is, I'd appreciate it if you explained why !

So in view of that, either the signs stay, and more planters need placing on the Coal Pit lane entrance too, in order to prevent ANY vehicular access, or the signs go, and the planters removed, and decent traffic calming speed bumps ought to be introduced instead and everyone would happy.

I look forward to hearing from you soon, hopefully with a resolution that caters for everyone's needs.

Kind regards



Sent from AOL.



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Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 28 November 2023 15:05
To: Dawber, Stuart
Subject: FW: RD/LS/SEC/C108.634 your ref

A577 Objection

 2nd objection

From: 
Sent: Friday, July 21, 2023 11:33 AM
To: Eccles-Churton, 
Subject: RD/LS/SEC/C108.634 your ref

CAUTION External E-Mail: Take extra care before clicking links, attachments and actioning requests. Think Before you Click

Good Morning,

I sent you an email on Tuesday 18th July with my concerns regarding the ridiculously located planters.

I note the sign showing no vehicular access is placed alongside the planters, which clearly hadn't been thought through in view of the fact you can't obviously drive through because of the planters.

There is no sign at the Coal Pit lane entrance therefore any vehicle can and will still access without a problem as the sign is at the wrong end. The sign needs to be at the open end otherwise completely defeats the objective.

I'd be more than happy to discuss this and all options with you personally as in view of your office not having the courtesy to reply in 4 days, I think it best I call over to see you as I feel this isn't being handling correctly and not with cost efficiency in mind for the Borough, business development and its tax payers.

Kind regards



Sent from AOL

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Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 28 November 2023 15:28
To: Dawber, Stuart
Subject: FW: Proposed experimental closure

A577 Objection

From: Dawber, Stuart [REDACTED]
Sent: Wednesday, July 5, 2023 8:47 AM
To: Eccles-Churton, Sophie [REDACTED] >
Subject: FW: Proposed experimental closure

Hi Sophie

Please can you file this on REF: RD/LS/SEC/C108.634

Thanks

Stuart Dawber
Traffic Engineer

Places Directorate Economy and Environment
Wigan Council

Wigan Life Centre(South site), College Avenue, Wigan WN1 1NJ

www.wigan.gov.uk

www.twitter.com/wigancouncil

www.facebook.com/WiganCouncilOnline

From: [REDACTED]
Sent: Tuesday, July 4, 2023 5:47 PM
To: Dawber, Stuart [REDACTED]
Subject: Re: Proposed experimental closure

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Dear Mr Dawber

I would like it if you could call on Thursday 6th July to discuss the issues with me

The main one is when the pub gets its delivery of beer we will be basically trapped here for the duration which is about an hour

I won't be able to accept deliveries or get out to my jobs as well as the other 2 businesses on this side of the estate

I look forward to seeing you on the 6th, I will be in all day

My contact number is [REDACTED] if you have trouble finding us

Regards

[REDACTED]
The Window Centre

From: Dawber, Stuart [REDACTED]
Sent: 04 July 2023 15:22
To: DARREN BARKER [REDACTED]
Cc: Eccles-Churton, Sophie [REDACTED]
Subject: FW: Proposed experimental closure

Dear [REDACTED]

Thank you for your comment in relation to RD/LS/SEC/C108.634.

We are proposing this closure on an experimental basis which means should problems as you have suggested materialise we have means to consider if this proposal should remain in-situ. We are aiming to install this on the 13 July and we will monitor effects going forward and welcome further feedback. In the event of an emergency the features could easily be removed. I am happy to meet you at 11:30 on Thursday 6th if you still wish to discuss this further after my response above.

Kind Regards.

Stuart Dawber
Traffic Engineer
Places Directorate Economy and Environment
Wigan Council
Wigan Life Centre(South site), College Avenue, Wigan WN1 1NJ
www.wigan.gov.uk
www.twitter.com/wigancouncil
www.facebook.com/WiganCouncilOnline

From: [REDACTED]
Sent: Wednesday, June 28, 2023 9:03 AM
To: Eccles-Churton, Sophie [REDACTED]
Subject: Proposed experimental closure

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REF: RD/LS/SEC/C108.634

I write in reference to the proposal to block the backs of the properties from 117 Wigan Road
I am the owner of The Window Centre which is situated directly behind 79 Wigan Road
I need this route for access to my business for myself and my employees, customers and for deliveries.
By closing this access, there is only going to be 1 way in or out for everyone on this side of the industrial estate
There are 3 businesses on this side which are all going to have to use this sole route which is quite a small backs at the side of
The Royal Pub.
Anyone on the main road turning into the alley at the side of the pub will be met with someone trying to get out which will soon lead to a road accident
The pub also has a delivery once a week whereby a large Wagon is parked there for about an hour whilst they deliver the barrels of beer

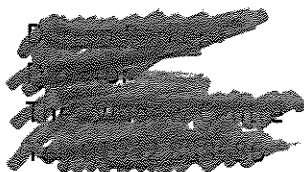
When this is in progress everyone will be basically trapped for the duration until the beer wagon leaves
Where does this leave us in any emergency situation if myself or any employees need medical treatment if there is an accident?

What if there is a fire at my premises?

There is no way a fire engine will get access to my building down the small alleyway at the side of the pub
I would have thought that adequate access for emergency vehicles would be an important requirement?

I would urge someone in this department to please visit and possibly have a chat to discuss this and see for yourselves the potential problems that this will cause.

Yours sincerely

A large, dark, irregularly shaped redaction mark covering the signature area.

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Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 28 November 2023 14:40
To: Dawber, Stuart
Subject: FW: R/D/LS/SEC/C108.634

A577 Objection

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 18, 2023 8:27 PM
To: Eccles-Churton, Sophie [REDACTED]
Subject: R/D/LS/SEC/C108.634

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I am writing this email with a mixture of frustration and concern about a recent issue that has arisen in our neighborhood. The placement of large planters across the side road leading to the dog day care center I regularly use has caused severe traffic congestion and restricted access, creating an unnecessary and avoidable inconvenience for all those affected.

As a loyal patron of the dog day care center, I have noticed the mounting difficulties in navigating the area due to these planters. They have been thoughtlessly positioned, leading to bottlenecks and delays during peak hours, making it increasingly challenging for both customers and pedestrians to enter or exit the facility safely.

The lack of consideration for the impact of these planters on the local community's daily lives is truly disheartening. It is the council's responsibility to ensure that public spaces and roads are appropriately managed to prevent such issues from occurring.

I strongly urge you to take immediate action to rectify this situation. I implore you to reevaluate the placement of these large planters and explore alternative solutions that prioritize the safety and convenience of residents and visitors alike.

By addressing this matter promptly, the council can demonstrate its commitment to serving the community's needs and alleviate the unnecessary burden placed upon those accessing the dog day care center.

I expect to receive a prompt response detailing the actions that will be taken to resolve this matter. Your attention to this pressing concern is of utmost importance.

Thank you for your understanding and cooperation in resolving this issue swiftly.

Sincerely,

[REDACTED]

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Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 28 November 2023 15:02
To: Dawber, Stuart
Subject: FW: Reference RD/LS/SEC/C108.634

A577 Objection

-----Original Message-----

From: [REDACTED]
Sent: Friday, July 21, 2023 8:22 PM
To: Eccles-Churton, Sophie [REDACTED]
Subject: Reference RD/LS/SEC/C108.634

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Hi

I am emailing in regards to the plants that have been placed near pooches doggy day care. This week while taking my dog to day care I was in a near miss collision due to the planters, it limits the space for people taking their dogs to day care. Coming away from the property on a one way narrow ally is dangerous as you are coming out into an open main road with people trying to turn in to a blind spot.

I feel the planters would benefit from being moved so it's safe for people accessing the business and prevent future accidents.

Regards [REDACTED]

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Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 28 November 2023 14:44
To: Dawber, Stuart
Subject: FW: RD/LS/SEC/C108.634

A577 Objection

From: [REDACTED]
Sent: Wednesday, July 19, 2023 7:08 AM
To: Eccles-Churton, Sophie [REDACTED]
Subject: RD/LS/SEC/C108.634

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Hi

I wish to raise my objection to the planters that have been installed behind Pooches playhouse in Atherton. They are causing severe risks of collision as there is now only one access and exit route to the daycare centre. If I am exiting down the side of the pub which is the only way and another is about to turn in then they have to reverse back out onto the main road into oncoming traffic which is not only dangerous but illegal.

Regards

[REDACTED]

Sent from Yahoo Mail for iPhone

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From: [REDACTED]
Sent: Wednesday, July 12, 2023 12:04 PM
To: Dawber, Stuart [REDACTED]
Cc: [REDACTED]
Subject: Proposed Road Closure of Back Wigan Road, Atherton.

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Good morning Stuart.

I write on behalf of Lilford 2005 Limited, for whom we are retained managing agents. With reference to the attached letter. You state Wigan Council are intending closing the access track to the rear of 71 - 117 Wigan Road. Upon review of your letter, we are very concerned regarding the proposal and object to the siting of any planters or road signs in this area.

Our client, Lilford 2005 Limited are the freehold owners of titles GM847455 & GM938079 to which your proposal is sited on both titles, we have not received any prior communication from Wigan Council of these proposals are very disappointed from the lack of contact from Wigan council to the landowner or their respective agents. We are clearly named on our clients Land Registry Titles.

I also note upon review of Wigan Councils Highway Map, that you believe that the access track is an adopted highway to which we have no record of such an adoption being made. Please provide evidence.

The Lilford 2005 Limited are the freehold owners and require unimpeded access along Back Wigan Road at all times for its tenants and agents, therefore we oppose to this proposed road closure. You have no right to install planters on our client's land without prior consent from our client.

Please can we arrange a meeting or phone call to discuss this issue.

Kind regards,

[REDACTED]

Assistant Surveyor



[REDACTED]

Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 10 January 2024 13:05
To: Dawber, Stuart
Subject: FW: I object too the planters

A577 OBJECTION

-----Original Message-----

From: [REDACTED]
Sent: Thursday, December 14, 2023 10:12 AM
To: Eccles-Churton, Sophie [REDACTED]
Subject: I object too the planters

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Sent from my iPhone I object to the planters at the back of Wigan Road Atherton. Kind regards [REDACTED]

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Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 28 November 2023 15:03
To: Dawber, Stuart
Subject: FW: reference RD/LS/SEC/C108.634

A577 Objection

-----Original Message-----

From: [REDACTED]
Sent: Saturday, July 22, 2023 9:04 PM
To: Eccles-Churton, Sophie [REDACTED]
Subject: reference RD/LS/SEC/C108.634

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Good evening

I am writing to you regarding the planters that have been placed in the back street of Wigan road , off Coal Pit Lane . I have twice this week nearly had an accident in my car trying to gain access down the side of The Royal Inn due to the chaos the planters have caused , people are struggling to access businesses and as a consequence it's become a nightmare trying to get in and out . One day this week I had to reverse back onto the busy main road due to several vehicles trying to leave the back street due to congestion build up and nearly ended up with another car going into the back of me and on another day I had to slam on to avoid going into the back of someone else who suddenly had to reverse out of the back street which has resulted in me straining the muscles in my shoulder . I am absolutely appalled that someone has made the decision to block off a PUBLIC road that us road tax payers have every right to use . We have no other way of accessing the businesses on that side and the only access in or out is at the side of the pub and the coal pit lane side , which has now been denied. No notice was given about the planters and the businesses there were not allowed to object against it either . This back street is even listed as a Public Road on the One Network System and publicly maintained by Wigan MBC . The decision to install these planters should therefore be reversed as they are a danger

Regards

[REDACTED]

Sent from my iPhone

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Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 10 January 2024 13:07
To: Dawber, Stuart
Subject: FW: Objection to planters in backs behind Wigan road near Pooches

A577 OBJECTION

-----Original Message-----

From: [REDACTED]
Sent: Friday, December 29, 2023 11:15 AM
To: Eccles-Churton, Sophie [REDACTED]
Subject: Objection to planters in backs behind Wigan road near Pooches

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I am writing to object to the planters that have been placed in the back alley near pooches and support them being removed and access returning to as previously in place.

There was previously 2 access routes, in and out, to the local businesses in place, either the turning off Wigan road or down the back. This is no longer available and has caused congestion and potential for Highway Code breaches as you can't reverse onto a main road.

Local businesses are vital to any town, and support the Wigan council finances, and I believe they should be supported not constrained, which the placing of the planters has introduced. I am always careful driving, including accessing pooches and the road / alley surfaces have many potholes so driving is slow, minimising risk to people.

Any queries please let me know

Regards

[REDACTED]
Sent from my iPad

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Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 28 November 2023 14:58
To: Dawber, Stuart
Subject: FW: reference RD/LS/SEC/C108.634

A577 Objection

From: [REDACTED]
Sent: Wednesday, July 19, 2023 1:54 PM
To: Eccles-Churton, Sophie [REDACTED]
Subject: reference RD/LS/SEC/C108.634

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Good Afternoon,

I would like to raise my objections and concerns regarding the planters that have been placed on the dirt road behind the houses on Wigan road, atherton.

I access this road daily for the businesses in the units behind, mainly 'Pooches Doggy Day Care' using an entrance and exit strategy, making use of the road entrance on coal pit lane and also the opening next to the Royal inn pub. These are the only two entrance/exits for the day care as mentioned and by placing the planters where they are, they block off the use of the coal pit lane route entirely.

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Now, it is infeasible to presume customers of the doggy day care to enter via the side of the royal inn and then manoeuvre their vehicles in the small car park space to turn around to exit the same way, meaning many are having to reverse into the main road, into oncoming traffic and with poor visibility. The dangers of this need not to be highlighted as I presume you are already aware of how highly inappropriate and dangerous this is, with a number of near collisions already. Not only that, when the Royal Inn have their drey deliveries, the big HGV vehicles block this entire route so they have access to the beer garden and cellar drop. This means no access is given for the day care nor can anyone in the day care exit in an emergency situation.

The peak times for customers to use the daycare often results in queues and this number of vehicles need the appropriate level of access and exit to the sites.

I plead for you to reconsider the location of these planters for the reasons mentioned above.

Kind regards,

[Redacted signature]
[Redacted name]
[Redacted contact information]

Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 28 November 2023 14:55
To: Dawber, Stuart
Subject: FW: planters

A577 Objection

From: [REDACTED]
Sent: Wednesday, July 19, 2023 1:31 PM
To: Eccles-Churton, Sophie [REDACTED]
Subject: planters

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RD/LS/SEC/C108.634

DEAR SIRS

I would like to add my concerns along with many of us that take our dogs to Pooches play school. Regarding the planters that have been put in the ginnel way this is making it so we only have one entrance to come in and go out, this is making it difficult as if someone is coming out we have to reverse back which is not only dangerous but it's illegal to reverse back onto a main road.

Sent from the Connect for Hotmail app

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Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 28 November 2023 14:36
To: Dawber, Stuart
Subject: FW: OBJECTION FOR PLANTERS WIGAN ROAD

A577 Objection

From: [REDACTED]
Sent: Sunday, July 2, 2023 4:46 PM
To: Eccles-Churton, Sophie [REDACTED]
Subject: OBJECTION FOR PLANTERS WIGAN ROAD

CAUTION External E-Mail: Take extra care before clicking links, attachments and actioning requests. Think Before you Click

Good afternoon,

I'm writing to object against the proposal for planters to be installed in wigan road backs Reference RD/LS/SEC/C108.634.

I live at num [REDACTED] and will be greatly impacted by these planters as we park our cars in our back yard, we have the pedestrian crossing island and double yellow lines in front of the house making hard to park at the front and truthfully not wanting to park on the street due to the amount of crashes and accidents happening on the road late at night.

These planters will cause traffic chaos round the back of my house, turning cars and commercial vehicles, there is a steady stream all day. The only way I can get out is down side the Royal Inn Pub, there are many occasions its impossible to leave this way due to inconsiderately parked cars at the doggy daycare, deliveries to the pub or commercial vans at the window company.

Please consider the impact this will have for the private houses that are next to these businesses

I hope to hear back from you soon.

Yours
[REDACTED]

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Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 28 November 2023 14:39
To: Dawber, Stuart
Subject: FW: RD/LS/SEC/C108.634

A577 Objection

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 18, 2023 8:13 PM
To: Eccles-Churton, Sophie [REDACTED]
Subject: RD/LS/SEC/C108.634

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I am writing to bring a concerning issue to your attention regarding the dog day care centre located at Wigan Road Atherton, It has come to my notice that the placement of large planters around the facility is causing significant road blockage, which is adversely impacting the safety and convenience of both customers of two businesses and the public house at the entrance to the centre and pedestrians walking past.

The planters have been positioned in such a way that they restrict the entrance and exit to only one point onto the busy road, creating potential hazards for everyone involved. During peak hours, traffic congestion builds up, leading to increased risks of accidents and delays in the area.

As a concerned citizen and a regular passerby, I urge you to take immediate action to rectify this situation. Potential solutions must be available or adopting alternative measures that ensure smooth traffic flow in and out of the dog day care centre.

I believe addressing this problem promptly will not only enhance the safety of the area but also improve the overall experience for the dog day care's clientele and the general public.

I kindly request that you acknowledge this complaint and keep me informed of the steps taken to resolve the issue. Your attention to this matter is greatly appreciated.

Thank you for your understanding and cooperation.

Dear [Recipient's Name],

I hope this email finds you well. I am writing to bring a concerning issue to your attention regarding the dog day care center located at [Address]. It has come to my notice that the placement of large planters around the facility is causing significant road blockage, which is adversely impacting the safety and convenience of both customers and pedestrians.

The planters have been positioned in such a way that they restrict the entrance and exit to only one point onto the busy road, creating potential hazards for everyone involved. During peak hours, traffic congestion builds up, leading to increased risks of accidents and delays in the area.

As a concerned citizen and a regular passerby, I urge you to take immediate action to rectify this situation. Potential solutions could include relocating the planters to a more suitable location or adopting alternative measures that ensure smooth traffic flow in and out of the dog day care center.

I believe addressing this problem promptly will not only enhance the safety of the area but also improve the overall experience for the dog day care's clientele and the general public.

I kindly request that you acknowledge this complaint and keep me informed of the steps taken to resolve the issue. Your attention to this matter is greatly appreciated.

Thank you for your understanding and cooperation.

Sincerely,

[Your Name]

[Your Contact Information]



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Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 10 January 2024 13:06
To: Dawber, Stuart
Subject: FW: Planters at Pooches doggy day care

A577 OBJECTION

From: [REDACTED]
Sent: Thursday, December 14, 2023 10:36 AM
To: Eccles-Churton, Sophie [REDACTED]
Subject: Planters at Pooches doggy day care

CAUTION External E-Mail: Take extra care before clicking links, attachments and actioning requests. Think Before you Click

Hello

I would like to lodge an objection to the planters which have been placed at the entrance to the alleyway near Pooches doggy daycare in Atherton. I take my dog there and have found the planters to be a dangerous hinderance to cars which need to access Pooches as there is now only one way in and out of that small area. On one occasion I was forced to reverse onto the main road as there were cars coming towards me trying to exit and they had nowhere else to go. I fear this is an accident waiting to happen.

Yours

[REDACTED]

Sent from Yahoo Mail for iPhone

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Dawber, Stuart

From: Eccles-Churton, Sophie
Sent: 28 November 2023 17:04
To: Dawber, Stuart
Subject: FW: RD/LS/SEC/C108.634

A577 Objection

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 24, 2023 5:00 PM
To: Eccles-Churton, Sophie [REDACTED]
Subject: Re: RD/LS/SEC/C108.634

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Good evening,

Thank you for getting back to me. My main concern is the danger it's putting me and my family! Coming out of the junction next to the royal is really dangerous and have been near crashes before! I understand the experimental side of this but I just think it's going to cause people to park in front of the houses instead. This is what I am currently doing as it is way too dangerous to pull out do that junction.

Thanks,

[REDACTED]

> On 24 Jul 2023, at 4:06 pm, Eccles-Churton, Sophie [REDACTED]
>
> Good afternoon
>
> Thank you for your email below and patience in this matter. Please
> note, I have been on annual leave and I have received a large number
> of emails in relation to this Traffic Regulation Order (TRO)
>
> I can confirm that your objection has been saved to file and forwarded to our highways department
to consider the points you have raised.
>
> This TRO has been implemented on an experimental basis and the consultation and statutory
process to implement such an Order has been followed. Prior warning was given in advance of the
Order to local businesses, residents, a site notice of our intent is attached to a streetlight on Wigan
Road as close to the location as was practical, and the notice was advertised in the local newspaper.
The purpose of an experimental Order is that the first six months is the consultation period, which is
used to evaluate the effects of implanting the scheme. This Order is not currently permanent and so it
is important that anyone who wishes to do so puts their views formally to us so that it can be logged
against the case.
>
> Kind regards
>
> Sophie
>
> Sophie Eccles-Churton

> Lawyer – Place
>
> Legal Services
> Resources Directorate
> Wigan Council
> Town Hall, Library Street, Wigan WN1 1YN
> 01942 404479 (Internal ext 4479)
> 07825378309
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> www.wigan.gov.uk
> www.twitter.com/wigancouncil
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>
> Please note that in light of Government guidance all Legal Services staff are currently working from home. We have a skeleton staff attending the office, by exception and only where absolutely necessary. Wherever possible, please avoid posting documents to us and use electronic communication instead. If you must post a hard copy document, please email the recipient, so we can arrange for post to be collected.

>
> In these exceptional times please note our response times to correspondences may increase as we continue to support the most vulnerable in society and our frontline services.

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>
> -----Original Message-----

> From: [REDACTED]
> Sent: Wednesday, July 19, 2023 1:20 PM
> To: Eccles-Churton, Sophie [REDACTED]
> Subject: RD/LS/SEC/C108.634

>
> CAUTION External E-Mail: Take extra care before clicking links,
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>
>
> Good afternoon,

>
> It's been brought to my attention that you are asking for our complaints to be emailed to your self regarding the planters that have been placed without reason or notice! I understand the residents frustration regarding the traffic behind their houses. I myself, live across from a school and often have my drive covered by cars but unfortunately there is a business there and these things will happen. I believe to risk people's and animals lives by depriving them from the access is damn right wrong! There was a car once (resident) who blocked the access down the backings with their car so I had to drive out of the royal pub way. As I was slowly pulling onto the junction there was a car coming from my right who couldn't see in and I couldn't see right and it was a very almost near miss! If this is going to be a permanent course of action I believe the council are responsible for a new junction? Or do we just have to pay for the damaged caused? I often don't get involved in civil matters but I would just like to understand the logic in these planters. I have received nothing but abuse by the residents in these houses. I have never filed a report regarding them, maybe I should in future so not only are we wasting the councils time regarding a minor issue but we are also wasting the governments time! There has been times the wagon is down the ginnel to restock the royal pub. If this would be the case I would have to drive down the backings and stop at the planters to take my dog? Wouldn't this be more of an issue? I pay my road tax so I believe that covers me to use the roads I need to use? Or is this road owned by someone else? I do also believe this is a safety issue so has a risk assessment been put into place? If so what is the course of action incase the ginnel is blocked and there is a fire? Just so we know what to do? I'm sorry for my arrogance it is just very frustrating that I am having to

think of other options for my dogs. You may have already but please attend pooches and try to drive onto the main road in peak times it's quite scary and sometimes dangerous. Please re think the issue here and again I would like to know if a risk assessment has been put into place.

>
> Thanks,

>
> 

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Hi Sophie

I appreciate you may be busy so have no opportunity to acknowledge the emails regarding this issue, but today it's the worse I've seen and experienced it.

When I arrived at Pooches, there were 10 cars already in the courtyard! It's was impossible for anyone to move! [REDACTED] Pooches's owner, had to come out and direct the traffic.

But some people were less than accommodating! On the last picture, the van owner refused to let the car in the alley drive in because he wanted to get out, he was already inconvenienced that he had been blocked in. You can see his van is right at the back, in the first picture. This person was neither a resident nor a client, he had parked there to go visit his grandmother. Don't even know if she lives in the adjacent houses. [REDACTED] had to direct the car in the alleyway to reverse into Wigan Road! This is against the Highway Code, but everyone was locked in!

Then I experienced the wrath of the "gentleman" who, I believe, asked for the planters. While [REDACTED] was helping me manoeuvre the car to leave, this cantankerous old man was **shouting** at me what he thought I should do to leave, according to him: "it's not rocket science!". So now, not only is he responsible for the planters being placed, he has taken it upon himself to add to the ensuing caos by coming out of his house and shout at people!

There has to be a solution for this! I am sending these pictures to the papers and advise the council is not only not trying to resolve the issue but actively ignoring the issues.

[REDACTED]

Sent from my iPhone

On 23 Nov 2023, at 17:18, [REDACTED] wrote:

Hi Sophie

Apologies for another email so soon, but the access to Pooches situation is worse by the day.

I've just been and there were 4 cars parked opposite Pooches, one of them slightly blocking the alley (I believe this car actually belongs to someone from the pub because as I was driving off the owner came and I had seen him minutes before moving the pub's big bin). This left barely any room for a u-turn! Had another customer arrived, I'm not sure how we would have manoeuvred the space, or lack of!

And to add insult to injury, the black bins were back in the alley taking space! See pictures.

The staff at Pooches have told me today that neither Pooches or the landlord have any updates, even though they have asked and are also being ignored by the councillor.

Can you advise of when the trial ends? And in the meantime, can I park on Wigan Road on the double yellows while I pick up my dog, as that is the only option available since access is significantly restricted?

Kind regards
[REDACTED]

<image0.jpeg>

<image1.jpeg>

<image2.jpeg>

<image3.jpeg>

Sent from my iPhone

On 21 Nov 2023, at 18:11, [REDACTED] wrote:

Hi Sophie

Just wanted to follow up from my last email, which unfortunately wasn't acknowledged so far.

There was yet another obstruction on the alleyway into Pooches. The residents of Wigan Road seem to have left their black bins in the alley. See picture below.


Hard to get in, because you can only see them as you are turning into the alley (because as we know it's got low visibility), then have to make a u-turn in the courtyard where there were 2 cars parked (which I assume belong to the residents before the plant pots) plus 2 other cars collecting their dogs. And then having to manoeuvre my SUV out as to not scratch it on the bins. If I had, I would be invoicing the council for the repairs, at the end of the day I fund the council as well and it's not serving my needs!

When will a decision be made on the plant pots staying or going? I need to make a decision on whether to find alternative dog care as this is unsustainable! And you will be responsible for yet another business closing!

Many thanks


<image0.jpeg>

Sent from my iPhone

On 24 Oct 2023, at 09:42, 
wrote:

Good morning Sophie

I wanted to ask if there is an update on this complaint or a timeframe for one.

The issues have remained the same since my last email, with me personally having at least a couple more near misses entering the car park.

However, this morning was simply unacceptable! There are road works right outside the entrance and there was a van VERY inconsiderately parked in the courtyard (see pictures below). Luckily I somehow managed to drive my car in because I couldn't reverse since one of the lanes in the main road is closed and there was another work van behind me. I then had to manoeuvre my way out! Luckily no damage to my car.

I understand roadworks are necessary and inconsiderate parking isn't the council's fault but it becomes your issue when these actions are made worse by the council's decision to restrict access to businesses after many trading years.


Looking forward to hearing back.


<image0.jpeg>

<image1.jpeg>

<image2.jpeg>

Sent from my iPhone

On 24 Jul 2023, at 15:59, Eccles-Churton, Sophie
 wrote:

Good afternoon

Thank you for your email below and patience in this matter. Please note, I have been on

annual leave and I have received a large number of emails in relation to this Traffic Regulation Order (TRO)

I can confirm that your objection has been saved to file and forwarded to our highways department to consider the points you have raised.


This TRO has been implemented on an experimental basis and the consultation and statutory process to implement such an Order has been followed. Prior warning was given in advance of the Order to local businesses, residents, a site notice of our intent is attached to a streetlight on Wigan Road as close to the location as was practical, and the notice was advertised in the local newspaper. The purpose of an experimental Order is that the first six months is the consultation period, which is used to evaluate the effects of implanting the scheme. This Order is not currently permanent and so it is important that anyone who wishes to do so puts their views formally to us so that it can be logged against the case.

Kind regards

Sophie

**Sophie Eccles-Churton
Lawyer – Place**

Legal Services
Resources Directorate
Wigan Council
Town Hall, Library Street, Wigan WN1 1YN



www.wigan.gov.uk
www.twitter.com/wigancouncil
www.facebook.com/WiganCouncilOnline

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From: [REDACTED]
Sent: Wednesday, July 19, 2023 8:20 PM
To: Eccles-Churton, Sophie [REDACTED]
Subject: Complaint- Reference RD/LS/SEC/C108.634

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Hello,

As a customer of Pooches Play House in Atherton, I would like to put in a formal complaint against the plant pots which are blocking access to the business from one side. I leave my dog 3/4 days per week at Pooches, which means I need access 6-8 times per week.

Closing one side of the access causes congestion, because now the only access is the narrow ginnel next to the pub, which only allows one car at the time, but it's supposed to serve cars in both directions at all times? How is that suitable access to a business which customers drive to? Double yellows on the main road mean customers cannot park temporary and walk up. Cars drive in and then need to do a u-turn in a very small courtyard to be able to exit via the same narrow ginnel. At busy times, 3 cars is enough to cause congestion in the small front courtyard.


But most importantly, this set-up is a recipe for disaster! Since the plant pots have been installed, I've had TWO near misses on Wigan Road and have almost been rear ended! Driving in from Atherleigh Way side, there is NO visibility into the ginnel! You don't know if there is a car there or even how far down the ginnel it is, until you actually get to it and start to turn. This leaves you directly facing any car already in the ginnel and cars speeding past behind you.

If there are cars behind the car in the ginnel and they cannot reverse back into the courtyard (this shouldn't even be an option, have the people in the council never ridden the underground? If the people already on don't get off first, there's no space for other people to come in! Same principle applies here!), you have to reverse back into a main busy road with limited visibility to let them out, so you can get in. I've had 2 near misses with people driving down Wigan Road and only noticing I'm reversing too late and having to brake harshly. To other road users, I'm the one driving without due care for trying a manoeuvre like that on a main busy road!

That ginnel is unsuitable at the best of times: the pub suppliers park their vans there, the big bin is sometimes halfway out blocking access and people park cars outside the pub, which makes the entrance feel even narrower than it is.

I understand the residents concerns, but find it hard to believe people speed down the alleyway, since it's full of pot holes. Also, they chose to live next to a trading estate, which will always have traffic coming in and out. Just like any normal business, there are peaks during the day when there is more traffic, but I don't think there are cars driving up and down the alley all day long. And in this case, the business doesn't even operate on the weekends, so residents can use the alley and their yards without concern or disruption.

If residents are concerned about cars speeding, maybe consider speed bumps?
But REMOVE those plant pots!

Kind regards


Sent from my iPhone

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